

2015 12-A
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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

RECEIVED

CERTIFICATED COMPANY INFORMATION

DukeNet Communications, LLC

Company Name

2015 FEB -2 AM 11:58

Dbafka

212-364-8482

Telephone #

SC PUBLIC SERVICE
COMMISSION

60 Columbus Circle,

Mailing Address

New York, NY 10023

City, State, Zip Code

60 Columbus Circle

Business Location

New York, NY 10023

City, State, Zip Code

New York

County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Charlene Keys 3347 Platt Springs Road West Columbia, SC 29170
General Manager (Include address if different than above.)
803-744-5497 / / charlene.keys@twcable.com
 Telephone Number Facsimile Number E-mail Address
- B. Customer Relations /Complaints Representative (Include address if different than above.)
 / / TWC.Regulatory.Complaints@twcable.com
 Telephone Number Facsimile Number E-mail Address
- C1. William Wesselman 13820 Sunrise Valley Drive Herndon, VA 20171 william.wesselman@twcable.com
Customer Relations / Complaints Representative for Escalated Complaints (Include address if different than above.)
703-561-8959 / 704-697-4899 william.wesselman@twcable.com
 Telephone Number Facsimile Number E-mail Address
- C2. 877-263-1620
Customer Contact (Toll Free Number)
- D. Todd Caton 3347 Platt Springs Road West, Columbia SC 29170
Engineering Operations (Include address if different than above.)
842-913-7992 / N/A / todd.caton@twcable.com
 Telephone Number Facsimile Number E-mail Address

- E. David Sykes, 3347 Platt Springs Road West Columbia, SC 29170
Test and Repair (Include address if different than above.)
803-251-5321 / N/A / david.sykes@twcable.com
Telephone Number Facsimile Number E-mail Address Form
- F. Customer Service - Request Customer Complaint or General Manager contacts listed above
Emergencies (During non-office hours)
877-263-1620 / /
Telephone Number Facsimile Number E-mail Address Form

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Vin Paladini 13820 Sunrise Valley Drive Herndon, VA 20171
Regulatory Officer (Include address if different than above.)
703-345-2523 / (704) 697-4625 / vincent.paladini@twcable.com
Telephone Number Facsimile Number E-mail Address

- H. **Dual Party Mailings** (Name)
David LaFrance 13820 Sunrise Valley Drive Herndon VA 20171
Mailing Address
703-561-8841 / 704-945-1640 / david.lafrance@twcable.com
Telephone Number Facsimile Number E-mail Address

- I. **Interim LEC Fund Mailings** (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

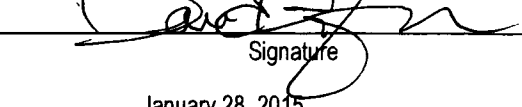
- J. David LaFrance
Universal Service Fund Mailings (Name)
13820 Sunrise Valley Drive Herndon VA 20171
Mailing Address
703-561-8841 / 704-945-1640 / david.lafrance@twcable.com
Telephone Number Facsimile Number E-mail Address

- K. Ann Reitter
Gross Receipts Mailings (Name)
7910 Crescent Executive Drive, Charlotte, NC 28217
Mailing Address
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com
Telephone Number Facsimile Number E-mail Address

- L. N/A
Lifeline Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

David LaFrance
This form was completed by (print name)
Senior Manager, Regulatory Title
January 28, 2015 Date
 Signature